

Effective November 1, 2008

# What is Covered and For How Long?

LASERLINC , INC. ("LASERLINC") warrants to the original-purchaser\* ("Purchaser") that LASERLINC's Laser Micrometers and accessories ("Products") are free from defects in material and workmanship under normal use and service for the period commencing upon the date of delivery and continuing for the following specified period of time after that date:

Laser Micrometers (except windows)	4 Years
TLAser400 Card, Modules, and Cables	4 Years
Personal computers (pass-through)	OEM warranty
UltraGauge+ system (except transducers)	4 Years
Transducers	1 Year
UltraGauge+ Accessories	4 Years
Software Products	Free Lifetime Support

<sup>\*</sup>Products obtained "aftermarket" or through vendors other than LASERLINC may receive the warranty stated above if they are registered with LASERLINC upon acquisition. Please contact LASERLINC at 1-888-707-4852 to register your aftermarket Product(s).

### What is Not Covered?

This Limited Warranty is conditioned upon proper use of Product by Purchaser. This Limited Warranty does not cover: (a) defects or damage resulting from accident, misuse, abuse, neglect, unusual physical, electrical or electromechanical stress, or modification of any part of Product, including cabling, or cosmetic damage; (b) equipment that has the serial number removed or made illegible; (c) any plastic or glass surfaces or other externally exposed parts that are scratched or damaged due to normal use; (d) malfunctions resulting from the use of Product in conjunction with accessories, products, or ancillary/peripheral equipment not furnished or approved by LASERLINC; (e) defects or damage from improper testing, operation, maintenance, installation, or adjustment; (f) installation, maintenance, and service of Product.

### What are LASERLINC's Obligations?

During the applicable warranty period, LASERLINC will repair or replace, at LASERLINC's sole option, without charge to Purchaser, any defective component of Product. Upon receipt, LASERLINC will promptly repair or replace the defective Product. LASERLINC may, at LASERLINC's sole discretion, use rebuilt, reconditioned, or new parts or components when repairing any Product or replace Product with a rebuilt, reconditioned ,or new Product. All other repaired/replaced Product will be warranted for a period equal to the remainder of the original Limited Warranty on the original Product or for 90 days, whichever is longer. All replaced parts, components, boards and equipment shall become the property of LASERLINC. If LASERLINC determines that this Limited Warranty does not cover any Product, Purchaser must pay all parts, shipping, and labor charges for the repair or return of such Product.



#### How Do I Get Service?

To obtain service under this Limited Warranty, Purchaser must return Product to an authorized service facility in an adequate (preferably original) container for shipping, accompanied by an RMA number or comparable substitute proof of ownership, the serial number of Product, and a brief description of the problem.

To help us handle your request most efficiently, please follow this link <a href="http://www.laserlinc.com/rmaform.html">http://www.laserlinc.com/rmaform.html</a> to the RMA web form, and complete the form. Let us know how to contact you, the equipment involved, and the problem you are experiencing. After submitting this form, you will receive an RMA number either by phone or e-mail that will be used to identify this transaction for tracking purposes.

# What Are the Limits On LASERLINC's Liability?

Except as set forth in the express warranty contained herein, purchaser takes the product "as is," and LASERLINC makes no warranty or representation, and there are no conditions, express or implied, statutory or otherwise, of any kind whatsoever with respect to the product, including but not limited to: the merchantability of the product or its fitness for any particular purpose or use; warranties of title or non-infringement; design, condition, quality, or performance of the product; the workmanship of the product or the components contained therein; or compliance of the product with the requirements of any law, rule, specification, or contract pertaining thereto. Nothing contained in the instruction manual shall be construed to create an express warranty of any kind whatsoever with respect to the product. All implied warranties and conditions that may arise by operation of law, including if applicable the implied warranties of merchantability and fitness for a particular purpose, are hereby limited to the same duration of time as the express written warranty stated herein. Some states/provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. In addition, LASERLINC shall not be liable for any damages of any kind resulting from the purchase, use, or misuse of, or inability to use the product or arising directly or indirectly from the use or loss of use of the product or from the breach of the express warranty, including incidental, special, consequential or similar damages, or loss of anticipated profits or benefits, or for damages arising from any tort (including negligence or gross negligence) or fault committed by LASERLINC, its agents or employees, or for any breach of contract or for any claim brought against purchaser by any other party. Some states/provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state/province to province. This limited warranty shall not extend to anyone other than the original purchaser of this product except as stated above. If any portion of this limited warranty is held illegal or unenforceable by reason of any law, such partial illegality or unenforceability shall not affect the enforceability for the remainder of this limited warranty which purchaser acknowledges is and will always be construed to be limited by its terms or as limited as the law permits. The parties understand that the purchaser may use third-party software or equipment in conjunction with the product. LASERLINC makes no warranties or representations and there are no conditions, express or implied, statutory or otherwise, as to the quality, capabilities, operations, performance or suitability of any third-party software or equipment, whether such third-party software or equipment is included with the product distributed by LASERLINC or otherwise, including the ability to integrate any such software or equipment with the product. The quality, capabilities, operations, performance, and suitability of any such third-party software or equipment lie solely with the purchaser and the direct vendor, owner, or supplier of such third-party software or equipment, as the case may be. This Limited Warranty allocates risk of Product failure between Purchaser and LASERLINC, and LASERLINC's Product pricing reflects this allocation of risk and the limitations of liability contained in this Limited Warranty. The agents, employees, distributors, and dealers of LASERLINC are not authorized to make modifications to this Limited Warranty, or make additional warranties binding on LASERLINC. Accordingly, additional statements such as dealer advertising or presentation, whether oral or written, do not constitute warranties by LASERLINC and should not be relied upon.



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